



- ✓ **On-Campus Convenience**
- ✓ **Fast Turnaround**
- ✓ **90-Day Warranty\***
- ✓ **Certified Technicians**
- ✓ **Dell® Warranty Service**
- ✓ **Pickup & Delivery for Departments**

## SERVICES & FEES

### Diagnostic Fee

*Due upon drop-off for diagnosis. Non-refundable, but applied to labor if we perform the repair.*

**\$49**

### Virus Removal

**\$99**

### Parallels/Bootcamp Installation & Configuration

*Labor only, Parallels and Windows must be purchased separately.*

**\$49**

### Format & Installation of Operating System

*Windows must be purchased if original media and product key are not provided.*

**\$89**

### System Backup

*Windows must be purchased or provided.*

**\$69**

### Hard Drive and/or RAM Upgrade

*Labor only, component must be purchased separately. Hard drive installation does not include OS installation.*

**\$69**

### Non-warranty hardware repair

**\$89**

*per hour*

### Service Appointments

If you wish to make an appointment to speak with a technician upon drop-off of a service item, please email us to request a time.